

The Walnut Room Holiday FAQ

New this year, we are excited to announce that the Walnut Room will be offering a [holiday buffet](#) filled with our signature Walnut Room dishes, including our famous Oven-baked Meatloaf, Asiago Chicken, our iconic Mrs. Hering's Chicken Pot Pie, Lobster Bisque and many other Macy's favorites. Your options will feel endless, and the dessert table will impress! We look forward to you celebrating with us in the Walnut Room this holiday season. [Click here](#) to view buffet offerings and our [limited menu](#) and [cocktails](#).

When is the Walnut Room open during the holidays? [Hours](#) are varied; please refer to [macysrestaurants.com](#) for a listing of holiday hours. To view the Great Tree, please visit us during operation hours Saturday, November 3 – Sunday, January 6, 2019.

How can I make a reservation? We have limited reservations available from Tree Lighting, November 3, 2018 through January 6, 2019. Please visit [macyrestaurants.com](#) to view if there are any open times available. These are the only reservations available. You are able to join the Walnut Room seating waitlist the day of your arrival by visiting the 7th floor iPad/tech station.

How long is the wait to get a table in the Walnut Room? The wait time varies throughout the day and day of week. During peak lunch hours of 11:00am-4:00pm, the wait can be up to 3+ hours. Please plan accordingly.

Is parking available? Discounted parking is available in the Randolph Street parking garage located directly north of the store on Randolph and Wabash. Validation for the discount is available at Macy's Visitor Center located on the First Floor. The Walnut Room does not validate parking slips.

Does the Walnut Room serve breakfast? Beginning 11/23/18 through 12/27/18, the Walnut Room will be offering a breakfast buffet, limited to varying days and time. Please refer to the hours of operation posted on [macysrestaurants.com](#).

How does Walnut Room seating work? Upon entering the store, please make your way to the 7th floor Walnut Room iPad/tech station. You can place your name on a waitlist and will be given an estimate for wait time based on seating ahead of you. You will receive a text when your table is available; however, we suggest you make your way to the Walnut Room when there are fewer than 20 parties ahead of you in line. This will ensure you arrive timely to be seated. When you join the waitlist, you will be given an information sheet with additional wait and seating instructions as well as tools to follow your placement in line. Please review this sheet and keep it with you until you are checked in.

How will I be notified my Walnut Room seating is ready? You will receive a text message, notifying you that your table is available. Please ensure you have cell service on your device and follow instructions that were provided to you when joining the waitlist.

Will I receive my text if I leave the store? You will receive a text if you leave the building; however, we suggest you stay in the building to ensure you are seated timely. There is construction taking place in the building, and navigating to the Walnut Room may take some time.

Is there some way to shorten the wait time for seating? The Walnut Room does not take reservations during the holidays, except for limited reservations on [macyrestaurants.com](#). The shortest waits are usually for week days, early morning breakfast buffet and any time during the weeks before Thanksgiving or after the Christmas holiday. We appreciate your cooperation and patience during this busy holiday time.

What if I have a large group of 20 or more? We've created a private holiday space next to the Walnut Room, giving our larger groups a more convenient way to celebrate the holidays without all the hassle! There's no additional charge! Dates and times fill up fast, so please email us using the [contact us](#) link if you are interested, and someone will reply!